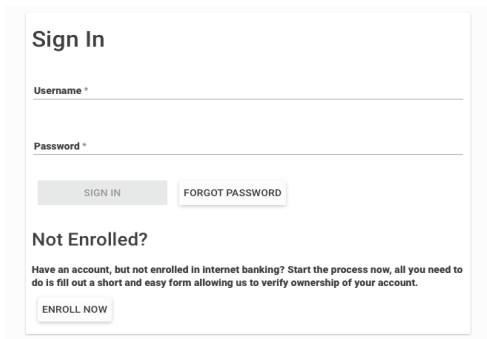


Resetting your password Home Banking

At CRFCU we take your personal information seriously. Your account may become locked for your security if the system doesn't recognize the password you have entered. Avoid the frustration of not being able to access your CRFCU Online Banking account because you've forgotten your password. There are a few simple steps you can take right now to be able to reset your password at any time.

1. Go to the Online Banking portal on our homepage [www. CommunityResourceFCU.com](http://www.CommunityResourceFCU.com). Click **Forgot Password**.



Sign In

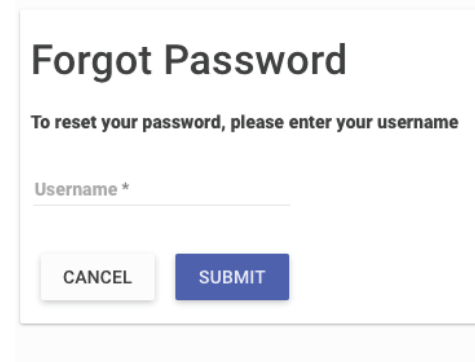
Username *

Password *

Not Enrolled?

Have an account, but not enrolled in internet banking? Start the process now, all you need to do is fill out a short and easy form allowing us to verify ownership of your account.

2. You will be asked to enter your username. Click **Submit**.



Forgot Password

To reset your password, please enter your username

Username *

3. You will be prompted to select the email address that you would like to receive the temporary password.

Forgot Password

Select an email to send your new password to

4. Once you receive your temporary password, use it to log in. You will be prompted to enter a new password. Your password will need to be 8 to 16 characters long and contain one number and one special character.

If you have any additional questions or trouble accessing your account please contact the Credit Union at (518) 783-2211.

info@communityresourcefcu.com

518.783.2211

20 Wade Road, Latham NY | 631 Bloomingrove Dr. N. Greenbush, NY

www.communityresourcefcu.com

